

EXPRESSION OF INTEREST (EOI)

A. Scope of Work:

In order to encourage institutional deliveries of pregnant women in an interior and inaccessible areas of Sundarbans of North 24 Parganas district (irrespective of family income, caste etc.) and to ensure speedy and safe mode of transportation facilities mother and new born infants (up to 28 days) to block rural hospitals and other health care institutions an "Special Nishchay Yan Programme" is being initiated by the District Health & Family Welfare Samiti (DH&FWS), North 24 Parganas under Janani Shishu Suraksha as approved by the Department of Health & Family Welfare, Govt. of West Bengal. Since these areas in Sundarbans / North 24 Parganas remain out of bound for health care services to reach them women are dependent on illiterate half-skilled "Dais" (country midwife) at the risk of their own and the new born babies' life and well being. So the importance of linking speedboat service with rural ambulance fit for travel along unpaved/ kuccha village roads, which are often murkier in rainy season cannot under estimated. The (DH&FWS), North 24 Parganas, Barasat was keen to improve the health situation of the population in the blocks adjacent to Sunderban of West Bengal as well as to bring in qualitative and quantitative improvement in the provision of basic health services It has been observed that Khulna Hospital (Sandeshkhali-II block), Jogeshganj Hospital (Hingalganj Block) and Ghoshpur Hospital (Sandeshkhali-I) are situated in such places where most of the patients come either by walking or by van/ engine vans and institutional delivery is very poor in those areas:

B. Objective:

1. Ensure Institutional Delivery through speedy and safe mode of transportation services &
2. Improve Maternal and Child Health services in order to reduce IMR & MMR in the area

through a combined land-water ambulance service by speed boat and non-motorized / motorized rural ambulance fit for ferrying pregnant women, mothers and new born infants to the Block hospital/ Health Centres located near river fronts in a safe manner.

C. Eligibility & Selection Criteria:

All NGOs / CBOs are eligible to apply for becoming the service provider which will be required under extremely adverse condition in Sundarbans. The NGOs/ CBOs willing to apply for the position of Service Provider will need to qualify as per the following criteria and.

Desirable Criteria:

1. Experience in mother & child health care
2. At least three years working experience in delivery of health service in the inaccessible areas of Sunderbans.
3. Acquainted with Health & Family Welfare Department, Government of West Bengal's Welfare activities & schemes

Essential Criteria:

1. Should be an NGO/CBO registered under the Societies Registration Act, West Bengal
2. Should be able to produce their renewal of Registration document
3. Should have base in West Bengal, preferably working area in North 24 Parganas
4. Should have implementing experience in the field of women's empowerment/ health / environment / immunization
5. Should have documentary evidence of ownership of non-motorized / motorized mentioned Rural Ambulance, suitable for navigating in the uneven roads of rural villages while also ensuring the safe transport of patients to a medical facility with the specifications as below:
 - Should be fit enough to move the patient along a rough surface of an unpaved road
 - There should be a stretcher, with proper shock absorbing arrangements to help in avoiding jerks due to bad road conditions and also with an arrangement to remove the stretcher while using the conveyance for a purpose other than carrying ailing patients.
 - There should be proper sitting arrangement for at least two attendants
 - There should be an oxygen cylinder in the Rural Ambulance so as to meet the exigencies and likewise, a first-aid-box etc.
 - There should be arrangements for saline, drinking water, adequate lighting, etc.
 - Battery operated hand mike needs to be fitted on the top of the vehicle.
 - There should be built-in amenities to serve as a rescue van in case of disasters
 - This should be easily maintained and dependency on outside agencies should not be there.

6. Should have the documentary evidence of knowhow of making and replicating the Rural Ambulance model.
7. Should be able to build, operate and sustain Rural Ambulance.
8. Should have at least three years experience of running speed boats in the rivers of Sunderbans.
9. Estimated total cost per annum along with the detailed break-up of budget and manpower planning for running the programme to be furnished.

D. Documents to submit along with EOI

Application for Expression of Interest should contain following documents in photocopies

1. Society Registration Certificate,
2. Proof of renewal of Registration,
3. Audited account for the last three consecutive years,
4. ITR document for last three years
5. PAN Card
6. Documentary evidence of ownership of non-motorized Rural Ambulance, with the features mentioned.
7. Documentary evidence of knowhow of making and replicating the Rural Ambulance model.
8. Documentary evidence of at least three years experience of working/ operating speed boat in the inaccessible areas of Sunderbans.
9. Other relevant documents as mentioned in the criteria.

E. Selection Committee:

The following members of the Executive Committee, DH&FWS, North 24 Parganas will select the NGO / CBO in accordance with the criteria mentioned above.

1. The District Magistrate, North 24 Parganas or his representative
2. The RTO, North 24 Parganas or his representative
3. The Dy.CMOH-I, North 24 Parganas
4. The DMCHO, North 24 Parganas
5. The Superintendent, District Hospital, North 24 Parganas
6. The Accounts Officer. Office of the CMOH, North 24 Parganas

F. Mode of operation

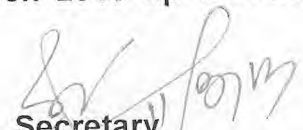
The NGO/CBO willing to submit the EOI should explain *modus operandi* in their proposal. It should consists how they plan to operate with number of drivers, assistants, helpers etc to launch this rural ambulance linked speed boat operation for regular supply of vaccines to the

rural hospitals in the mentioned Blocks, to ensure Institutional Delivery through Behaviour Change, Communication and improve Maternal and Child Health services. The mode of operation should match with budget and personnel proposed to be engaged.

G. Others

The assignment will be for a period of one year. The frequency of service should be regular and as per vaccination schedule without fail. The shortlisted NGO/CBO will be required to present before the selection board for explaining anything which the DH&FWS, North 24 Parganas thinks to ask for and submit further details. Besides, self certified statement will be needed to submit stating that no criminal offence, bankruptcy, illegal activities are charged against the NGO/CBO or their GB members. The department reserves the right to select, discard or cancel any application without giving any explanation. The department may consider renewing contract or extending work area for further period depending upon the requirement/ fund availability and performance of the assigned NGO/CBO.

The last date of submission application of EOI is 26th of March 2013 up to 4:00 P.M. through registered post only.


Secretary
District Health & Family Welfare Samiti &
Chief Medical Officer of Health
North 24 Parganas